



Winter 2024

Christmas Arrives in MK City Centre Page 4-5

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From MyMK

Christmas has officially arrived in Milton Keynes – we hope you are enjoying our festive lighting we've installed across the City Centre!

In this issue we're celebrating our City Centre Gift Card going on sale. It's a fantastic initiative to encourage local spending and support the incredible businesses that make our City so vibrant.

We're really proud to showcase the work we've done on Purple Tuesday, championing accessibility and inclusivity.

We're also bringing you important crime and safety updates, news from City Centre businesses and information from local charitable organisations and the public sector.

Jill Farnsworth, CEO



MK City Centre Gift Card now on sale

The MyMK City Centre Gift Card, which is redeemable at over 75 shops, restaurants, bars and leisure venues in the heart of the City, is now available to buy online.

Participating businesses include Milton Keynes Theatre, Primark, TK Maxx, Five Guys, Fourteen at Hotel La Tour, H Beauty, Wagamamas and iFly, making it an ideal choice for those who want to experience the best of Milton Keynes City Centre.

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Gift Card

Gift Card Marketing

The launch of the Gift Card is backed by a marketing campaign aimed at driving sales in the run up to Christmas, which includes paid social media ads, radio advertising on Heart and MKFM, bus backs, digital screens and additional in-City promotions.

There's still time to join!

Don't miss out on the chance to benefit from Gift Card spend post-Christmas. Sign up now by emailing info@mymiltonkeynes.co.uk. It's free to join if you're a BID levy paying business – and it goes through your till as a Mastercard transaction.

Looking to make a corporate order?

Just visit our website and hit the 'buy now' button. Tick the box to say you are a business. You can either pay with a credit card, or via a BACS transfer to MyMK. The MyMK team will hand deliver your order as soon as it's ready.

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available now at

my-mk.co.uk

Gift Local

With the Milton Keynes City Centre Gift Card this Christmas.

Autumn 2024: MyMK News

MyMK kicks off Christmas with Lights Switch-on event

Milton Keynes' Christmas countdown kicked off on Saturday 16th November, with a bigger, and better than ever, Christmas Lights Switch-on event.

This year's event, which saw more than 7000 people attend, was held at The Point car park. It was run entirely inhouse by the MyMK team, bringing in substantial cost savings, as the event budget was halved from the year before.

The entertainment began at 2.30pm when three stilt walking elves performed to the crowds gathering in and around the shopping centres.

The show itself began at 4pm, hosted by magician and comedian Dave Allen, with superb performances from the St Bernadette's School Choir and the amazing Milton Keynes rock choir.

MK Theatre Pantomime star Max Fulham took to the stage with his fellow Peter Pan performer, Gordon the Monkey.

The event culminated with a performance by Milton Keynes' very own Mike Woodhams, a local teacher and Britain's Got Talent finalist who captured the heart of judges with his remarkable singing impressions.

Mike was joined by Father Christmas for the switchingon of the City Centre's festive lights, accompanied by a dazzling fireworks display.

Special thanks to Milton Keynes Development Partnership for sacrificing their car park income for the weekend to let this valued community event take place and to centre:mk for allowing us to use the Food Centre site to set off our fireworks safely.







New tree wraps installed along Midsummer Boulevard

MyMK has invested in additional festive lighting to extend the tree wraps further along Midsummer Boulevard to Grafton Gate. The giant parcel has a new home in 12th Street, the Christmas tree is now in the amphitheatre outside Marks & Spencer and 'star henge' is now outside Midsummer Place. This year marks the third year of the BID's five year festive lighting contract with Christmas & Other Stories..

Showcasing the City Centre's festive offer

To help drive footfall and support local businesses this Christmas, MyMK has set up a page on its City Centre website dedicated to all things festive.

This includes key events like the Christmas Lights Switch On, Santa's Grotto at centre:mk, the Peter Pan pantomime at Milton Keynes Theatre, and the Christmas Tree Festival at Midsummer Place.

The page also promotes the City Centre's diverse retail, dining, and entertainment offer, helping visitors plan their festive outings and encouraging extended stays. To learn more visit mymk.cc/pages/ Christmas.

Christmas Cracker Competition

Also check out our social media channels at @mkcitycentre for our competition, running daily from now until December 20th



Visit Santa and his Newest Reindeer Norbert at centre:mk

Meet Santa and Norbert his newes Reindeer at centre:mk this stmas for festive fun and

Autumn 2024: **MyMK News**

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Purple Tuesday



Putting a Spotlight on Accessibility

MyMK are proud to have been part of the driving force behind the Purple Tuesday activities that took place on 12th November across the City Centre – gaining significant positive media coverage for Milton Keynes across regional and national platforms including as the headline evening news story on BBC Look East.

Coverage of the event has reached over 5.8 million people and has continued to be discussed since the event...

"The councillor [Debbie Whitworth, Mayor of Olney] says Milton Keynes' recent 'Purple Tuesday' initiative was a great illustration of placing a focus on accessibility and inclusivity and says more towns and villages should follow the city's example.

"The recent Purple Tuesday event highlighted the need to improve shopping experiences for disabled people in cities"



Purple Tuesday pop up event

Local businesses and organisations set up pop-up displays throughout centre:mk and Midsummer Place, sharing information on services for people with disabilities.



Turning MK City Centre Purple

Buildings lit up purple to symbolise the City's commitment to accessibility, including

Milton Keynes Theatre Hotel La Tour 12th Street Xscape Unity Place and centre:mk.





Accessibility training for BID businesses

MyMK used Purple Tuesday to launch Purple 365, a year-long accessibility training programme its funding on behalf of BID levy paying businesses. The programme features monthly webinars and resources, enabling staff to build skills and awareness that ensure outstanding service for customers / clients with disabilities. Contact the BID team to find out how your business can access the training.

AccessAble accessibility survey

MyMK has partnered with AccessAble to commission a City Centre-wide accessibility survey. The findings will inform the creation of detailed Access Guides for key areas within Milton Keynes City Centre: Xscape, The Hub, Station Square, centre:mk, and Midsummer Place. They will highlight essential accessibility features like Changing Places toilets, accessible parking, and pedestrian-friendly crossings. The guides will also be integrated into the MyMK. CC website and updated annually, empowering residents and visitors with reliable, in-depth information on navigating the City according to their unique accessibility needs.

Tell us how accessible you are

If you are a consumer-facing businesses in the City Centre then tell us about what measures your business has in place to make it more accessible and inclusive to customers, such as a Hearing Loop Induction System, quieter shopping times, large print menus etc. The information will be added to the individual business' listing on the business directory of MyMK.CC website.

Undercover 'BID Bobbies' back for December

MyMK has ramped up its support to local businesses by bringing back the undercover My Local Bobby team. The Prolific Crime Team (PCT), which made a big impact last June, are out on the streets in plain clothes, spotting troublemakers and trying to prevent crimes, in the four weeks leading up to Christmas.

The PCT has a few key jobs to focus on:

- 1. Undercover Patrols & Stopping Offenders: Team members will blend in with shoppers, keeping an eye out for any suspicious activity. When they spot trouble, they're ready to step in, catch offenders, and prevent theft right on the spot.
- 2. Collecting Evidence: Using body-worn cameras and grabbing CCTV footage, the team will collect the evidence needed to help build strong cases for court.
- **3. Getting Stolen Goods Back:** Whenever they recover stolen items, they'll hold onto them as evidence, and whenever possible, get them back to the stores quickly.

The decision to bring back the Prolific Crime Team demonstrates a continued commitment to making Milton Keynes City Centre a safe place for businesses, their staff and their customers.

Professional beggar numbers down thanks to BID's Bobbies

The number of professional beggars operating in MK City Centre has dropped since MyMK introduced the My Local Bobby initiative last July.

Since starting patrols the BID bobbies have been actively addressing low-level crime, anti-social behaviour, and engaging with individuals involved in professional begging.

Through their compassionate and hands-on approach and partnership working with MK City Council, the bobbies have helped reduce the number of professional beggars from 12 to just 4. Three individuals have even entered rehabilitation and support programs, taking significant steps towards leaving a street lifestyle behind.

The bobbies have been given increased enforcement powers through the Public Space Protection Order, giving them the authority to refer individuals directly to ARC, a local drug rehabilitation centre.

The bobbies are easily reachable via the BID's Business Against Crime Radio Scheme, providing real-time support to businesses throughout their patrols.





'Report It' case study: centre: mk car park entrance

Through its 'Report It' service, MyMK was advised that a patch of land near the entrance to the centre:mk car park was overgrown and in need of landscaping, raising questions about ownership and ongoing maintenance responsibilities. While this was being resolved by local landowners, the MyMK public realm team stepped in and took immediate action to restore it. The team completed a thorough weeding and removed accumulated debris, carefully combing over the soil to give the site a neat, refreshed appearance. Additionally, they cleared weeds from between paving slabs and tidied the kerbs, leaving the entrance clean and welcoming once again.

The Report It service was launched as a means for BID businesses to tell us about issues they see when they're out and about in the City Centre. Ring the Report It line on 01908 973930 or email: report@mymiltonkeynes.co.uk.

MyMK BID Business Survey back in New Year

In January 2025, MyMK will once again be surveying BID businesses, to gather valuable insights and feedback to monitor its performance and guide future initiatives. It follows the success of the January 2024 survey, where 200 businesses provided input that directly shaped the MyMK Refreshed Business Plan 2024-27, which was launched on 1 June 2024.

Last year, businesses highlighted crime and safety as a top concern, prompting MyMK to launch its Business Against Crime scheme. The issue of professional beggars was also raised, leading to the introduction of the My Local Bobby service to enhance security in the area. Public realm improvements were a priority too, resulting in an expanded public realm team, the creation of the 'Report It' service, and a dedicated budget for ongoing repairs and maintenance.

Marketing and visibility for businesses also came through as a priority. In response, MyMK launched a new consumer website to connect to promote the area and introduced the Milton Keynes City Centre Gift Card to encourage local spending.

If there is a specific contact at your organisation you would like the survey company to approach then please notify us: info@mymiltonkeynes.co.uk

Join our Business Against Crime scheme

All BID businesses and voluntary members can join the MyMK Business Against Crime (BAC) scheme and have free access to the secure GDRP compliant app Alert, which gives restricted information and intelligence regarding prolific shoplifters, beggars and any unwanted patrons that may attempt to enter your premises and cause disruption.



For £360 a year you can lease one of the BID's handheld radios which connects businesses with each other, the BID Bobbies, TVP on patrol and shopping centre security Teams.

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Annual report 2023-24 Published

The MyMK Annual report covering year seven of the BID is now available to download from the resources section of the BID website (mymiltonkeynes.co.uk)



Landscaping Update:

Our public realm team receives funding from Milton Keynes City Council to deliver an enhanced landscaping service which includes planting, pruning and general improvements to the underpasses and other key areas. The team also maintains the two green spaces in the City Centre: Grafton Park and Fred Roche Gardens.

This work all takes place with the goal of making the City Centre a more pleasant environment in which to work, visit, shop and spend time. You may have seen the Team around working hard to deliver these services, but

did you know...

Soil-Friendly Practices:

We avoid digging the soil to protect vital networks of microbes and mycorrhizal fungi, which are essential for healthy plant growth. Digging also releases stored carbon into the atmosphere. Instead, we chip shrub cuttings to create mulch, which is spread over unplanted areas to suppress weeds and maintain soil integrity.

Supporting Pollinators:

To encourage bees and insects, we're planting wildflower areas that are crucial for pollination. This year, we've added 600 lavender plants, not only boosting the local bee population but also enhancing the flavour of locally produced honey.

Wildlife Shelters:

Near the top pond in Grafton Park, we've created a wildlife shelter using old bullrushes, leaves, and branches. This offers a safe haven for insects and animals, especially during cold winters.

Eco-Friendly Pond Maintenance:

Next spring, we'll place barley straw in Grafton Park ponds as a natural way to combat algae without using chemicals.

New Rockery Project:

A large-scale rockery is planned for the embankment by the bottom pond in Grafton Park. This habitat aims to attract endangered species like newts, grass snakes, and slowworms, further supporting local biodiversity.

Recycling Green Waste:

All our grass cuttings, weeds, and leaves are carefully composted. Leaves are given their own dedicated composting area because they take longer to break down. This ensures that every bit of green waste is recycled right back into the areas it came from, enriching the soil and revitalising planting zones.

The compost feeds both new and existing planting areas that need a boost. As a bonus, composting produces worms that naturally aerate and improve soil quality.





Meet the Manager: Andrew Weyer

is Chief Operating officer for DHL Supply Chain, whose HQ is on Midsummer Boulevard.

What do you enjoy about working in Milton Keynes?

Milton Keynes really has the best of both worlds. You can be in the city one moment, and then just a short drive away, you're surrounded by countryside. It's so well-connected, too – close to the Midlands and only 35 minutes from London by train. There's a lot to explore in the nearby villages, and the green spaces, parks, and facilities here make it a fantastic place to both work and live.

Are there any local initiatives or organisations that have been particularly supportive or beneficial to your business?

Yes, definitely! Milton Keynes has such a strong business community, and we've got a great network here. We have a number of customers in MK, and we engage with some fantastic local organisations like Aiimi, the Open University, and the Council. It's exciting to have these engagements, and there's so much potential to keep collaborating as we move forward.

How has the local economy evolved in recent years, and how has it impacted your business?

The local economy has really been expanding, especially with growth driven by the supply chain

industry. A lot of new warehouses have been built, recently around the Newport Pagnell area, as more people recognise Milton Keynes as a central, accessible location. That's a huge advantage for a supply chain business like ours. Plus, there's a strong, diverse labour pool here, which is ideal for meeting the varied needs of our industry.

What are your predictions for the business landscape in Milton Keynes over the next 5-10 years?

There's a lot of exciting tech and innovation on the horizon here. Milton Keynes is already recognised as a smart city, and I think we'll see that grow even more, becoming a strong and unique selling point for the area.

What do people in Milton Keynes not know about your business but you wish they did?

A lot of people think of DHL as a courier company. That is only one of our Divisions. DHL Supply Chain operates as an extension of our customers' supply chain operations, including many with Milton Keynes operations and outlets. We work, alongside our customers, to connect people in ways you might not even realise. We support the eCommerce, Consumer, Retail, Manufacturing, Healthcare, and other business sectors with supply chain services. Everything people use every day, goes through a supply chain, and we're an essential part of everyday life.

It's amazing how many everyday things we're involved in that people might not know about. For more information on what we do take a look here DHL Supply Chain – The world's leading contract logistics provider - United Kingdom



NatWest Offers Free Financial Wellbeing Sessions to Businesses and Charities Across Milton Keynes

Since March 2024, NatWest in centre:mk has been actively engaging with businesses to deliver free financial education sessions, aiming to enhance employees' financial wellbeing and confidence. These sessions are open to all regardless of banking affiliation.

With the rising cost of energy, groceries, and housing, financial pressures are impacting both the mental and financial health of employees. Statistics from the first half of 2024 reveal that 42% of UK adults have been targeted by scams, 34% have savings of less than £1,000, and 65% believe they couldn't sustain themselves for three months without borrowing money. NatWest's sessions address these concerns by providing practical tools and advice to help individuals better manage their finances.

The workshops cover seven core topics, ranging from building financial understanding to protecting against fraud and scams. Following the sessions, employees can book one-to-one financial health checks, offering a tailored and holistic review of their finances, regardless of their banking relationship with NatWest.



One recent case highlighted the impact of these one-toone consultations. Scholarstic Masuko, a Senior Personal Banker at NatWest, shared the story of an employee who attended a session and later sought personalised support. The employee, struggling with unmanageable debt and an overdraft, believed there were no viable solutions to her financial difficulties. After a detailed review of her income, expenses, and outstanding debts, Scholarstic helped her consolidate high-interest debts into a manageable loan and establish an arranged overdraft as a safety net. These changes saved the customer £171 per month and allowed her to begin building an emergency fund.

"Our sessions aim to provide immediate relief and long-term strategies," said Masuko. "Helping customers regain control of their finances not only improves their financial wellbeing but also has a positive ripple effect on their mental health and overall productivity."

For more information about these sessions or to schedule one for your organisation, contact Matthew Blake at matthew.blake@natwest.com.





centre:MK Wins Prestigious Sceptre Award for Security Team of the Year centre:mk is celebrating after being recognised for excellence in safety and security, winning the coveted Sceptre Award for Security Team of the Year.

This prestigious accolade highlights the exceptional work of the shopping centre's dedicated security team in ensuring a safe and welcoming environment for visitors, staff and retailers.

Moxy MK GM honoured on international platform

Milton Keynes City Centre's own Leanne Broster, General Manager of the Moxy Hotel, has just been honoured on an international stage!

Leanne was recently flown to the U.S. to receive the GM of the Year award at the Marriott Select Brands Awards, which celebrates top talent across Europe.

This remarkable recognition shines a spotlight not only on Leanne's achievements but also on the growth and reputation of Milton Keynes. Leanne's high guest satisfaction scores and exceptional hotel performance helped secure this award, putting the city on the map for its flourishing hospitality sector.

Tell us your news

If you have news to share from your business get in touch



New Openings







Sports Direct

Midsummer Place

A flagship 60,000 sq. ft Sports Direct store has opened in the former Debenhams site in Midsummer Place, featuring top sports and lifestyle brands alongside USC, Evans Cycles, and GAME.

Bills

centre:mk

Popular British restaurant chain Bill's has opened in centre:mk. Bill's Restaurant offers an all-day dining menu that includes breakfast, lunch, dinner, and drinks and has something for all tastes.

Space NK

centre:mk

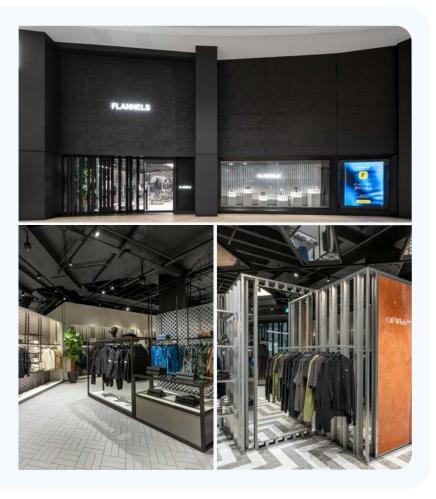
Luxury beauty retailer Space NK has opened on Silbury Boulevard in centre:mk. Situated next to The White Company, the store offers a curated selection of luxury beauty and wellness products from renowned brands, including skincare, makeup, haircare and fragrances.

FLANNELS opens its doors in Midsummer Place

Luxury fashion retailer FLANNELS has officially landed in Milton Keynes, opening a stunning new store in Midsummer Place on 8 November 2024. Spanning 20,000 sq. ft, the store brings a curated selection of high-end fashion brands.

This exciting opening is part of the transformation of the former Debenhams space, with FLANNELS being the first to open, closely followed by the other major Frasers Group brand, Sports Direct.

Boutique bowling brand Lane 7 is also set to open soon, adding a vibrant leisure element to the former Debenhams site.





Parilla opens at The Hub

A sizzling new dining destination has arrived at The Hub. Parrilla, pronounced par-ee-ya, is an authentic Argentinian steakhouse. It officially opened its doors in November, at the site formerly occupied by The Alpha Club, on Avebury Boulevard.







Trends

Midsummer Place

Clothing retailer Trends has recently opened its doors in Midsummer Place, bringing a fresh and vibrant addition to Milton Keynes' shopping scene. Occupying the site that was formerly home to Brother2Brother, Trends offers top brands including Sergio Tacchini, Fila, Valere Milano, Mish Mash, Belier, and more!

The Entertainer

centre:mk

Popular toy retailer, The Entertainer, has recently opened in centre:mk The store offers an extensive range of toys, games, and gifts for children of all ages, from classic favourites to the latest must-haves.

Starbucks

centre:mk

Starbucks in centre:mk has recently relocated within the shopping centre, moving to the newly revamped unit that formerly housed Carluccio's. Now open to the public, this upgraded space provides a more spacious and comfortable environment for customers. **New Openings**



I have recently joined the City Centre team as Neighbourhood Sergeant. Leading a dedicated team of 7 Police Officers and 4 Police Community Support Officers, I am looking forward to focusing on proactive problem solving, partnership work, and ensuring the safety of our community.

Our team is focused on tackling the most pressing issues affecting the City Centre, particularly targeting offenders who cause the most harm and supporting victims of crime. The team has been actively addressing issues of **anti-social behaviour (ASB) outside The Point cinema**, focusing on street drinking and youthrelated disturbances that have escalated into pockets of disorder.

Two nearby kiosks that sell treats, alcohol, and vapes have become popular with both young people and street drinkers, contributing to the issues at hand. In response, officers have **increased patrols including during the school holidays**, as the area has become a congregation point for youths.

A test purchase operation was conducted in nine premises in the area. There were four failures: one for the sale of a vape to a child two for the proxy sale of alcohol to a child, and one for the direct sale of alcohol to a child, which was reported to licensing and trading standards.

The team and CCTV operators have identified regular repeat offenders, and observed offences were dealt with promptly by the team. During these patrols, vulnerable children associating with adults were identified, and these children were taken into police protection and social services informed for overall safeguarding. As a result a total of 219 patrols covering 106hrs hours were patrolled by both uniformed and plain-clothes officers, there has been a significant reduction in ASB and violence in the area. The location benefits from good CCTV coverage, which is actively monitored by the police. Additionally, the area it is now well-lit and generally kept clean.

The team are dedicated to tackling business crime and we recognises that these types of crimes have a huge impact on those working in retail outlets and small businesses who sometimes cannot recover from these losses - we would encourage you all to report these crimes. There has been a 67% reduction in retail theft since the introduction of the team: 18 of the top 20 most prolific shoplifters have been arrested and charged, with seven going to prison.

Police Sergeant 7663 Tom Hughes Tom.hughes@thamesvalley.police.uk



Report a Crime

Emergency? Always dial 999 Non-Emergency? Call 101 or report at www.thamesvalley.police.uk

Thames Valley Police Strengthen Stance on Car Cruising with Targeted Operations

Thames Valley Police (TVP) have ramped up efforts to address car cruising and antisocial behaviour (ASB) following the recent renewal of the Public Space Protection Order (PSPO) for the City Centre. This renewed PSPO grants TVP expanded powers to tackle issues affecting public order and has already led to impactful results.

In a recent initiative, Operation Chromium, TVP targeted car cruising activity near Network Rail, resulting in three arrests, nine vehicle tickets, and 59 driver warnings. This follows a similar operation in Bletchley in September, an area where car cruising events have been particularly disruptive. Authorities report that while a core group of cruisers complies with regulations, events continue to draw a younger subset that engages in antisocial behaviour. As such, TVP is monitoring social media for intelligence on upcoming gatherings, allowing for more proactive intervention.

Milton Keynes AI Festival



More than 1,000 people attended Milton Keynes City Council's Artificial Intelligence Festival last month, which brought together tech experts and businesses to showcase cutting-edge technologies that the City will benefit from in the future.

Working alongside industry leaders, Milton Keynes City Council hosted a range of thought-provoking exhibitions which attracted a diverse audience determined to learn about the opportunities presented by modern technologies.

Throughout the Festival, attendees took part in events, conferences and hackathons hosted by major organisations, including Bletchley Park, The Open University, His Majesty's Government Communications Centre, Santander and Protospace.



Smart City Experience Centre

The final event marked the opening of the UK's first Smart City Experience Centre in centre:mk.

The centre is a joint initiative between private sector partners and the City Council, serving as a shop window for customers to experience and interact with robots and digital technologies. Pop in to see the self-driving bus that will be taking passengers between the shopping centre and station in the New Year.







YMCA Milton Keynes Offers Flexible Meeting Spaces with a Social Impact

Whether you're hosting a training session or looking for a professional meeting room, the versatile facilities at YMCA MK provide the perfect solution.

Every pound raised through its conferencing and catering services directly supports its work with local young people. The charity provides safe housing and practical, emotional, and employment support to over 200 young people aged 18–35 who have experienced homelessness.

Complementing the venue is the onsite social enterprise café, **HomeGround**, which serves a range of seasonal hot and cold catered buffets. It's open to the public Monday to Friday, offers a welcoming space for informal meetings, networking, or a simple coffee break.

Do good with your booking and get a 10% exclusive discount on rooms booked for January to March 2025 Just quote #MKBidCommunity2024 when enquiring.

Want to find out more?

Web: https://mkymca.com/ Email: bookings@mkymca.com Tel: 01908 295 600



Umbrella Project Seeks Sponsors

The Milton Keynes Umbrella Project is set to brighten Midsummer Place in March 2025 with its stunning canopy of colourful umbrellas, but it needs the support of local businesses to make it happen.

The installation aims to spark conversations and foster greater understanding of neurodiversity, highlighting the strengths and unique perspectives of individuals with conditions such as autism, ADHD, and dyslexia.

Sponsorship offers businesses a unique opportunity to support this meaningful initiative while benefiting from brand visibility through on-site signage, media coverage, and online promotion.

Headline sponsor £10,000 – gone!

4 x gold sponsors £5,000

8 x silver sponsors £2,500

Unlimited bronze sponsors £500

To find out more about sponsorship

Jane@ecgtraining.co.uk, Jerry@trtcommunications.co.uk or Amanda@yellowyoyo.co.uk

About MyMK

As a Business Improvement District (BID), MyMK is a business-led, not-for-profit organisation focused on enhancing the environment, services, and opportunities within our defined BID area. With over 330 BIDs operating across the UK, we are proud to be part of this dynamic network, delivering projects and services that matter most to local businesses.

Funded by a mandatory levy on businesses with a rateable value of £50,000 or more within our BID area, we work tirelessly to ensure that Milton Keynes City Centre continues to grow as a place where businesses can thrive. For those outside the BID area, we also offer the opportunity to join as voluntary members, allowing more of our community to benefit from the initiatives we champion.

Your BID Team

Chief Executive **Jill Farnsworth** Jill@mymiltonkeynes.co.uk Place Management Director Matthew John Matthew@mymiltonkeynes.co.uk Marketing Director Charlotte Pearson Charlotte@mymiltonkeynes.co.uk

Finance & Office Manager

Cassy Staal

Cassy@mymiltonkeynes.co.uk

Public Realms & Operations Manager **Rob Bolling** Robert@mymiltonkeynes.co.uk Marketing Manager Joanne McClaren Joanne@mymiltonkeynes.co.uk

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-milton keynes ^{BUSINESS} IMPROVEMENT DISTRICT

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